NALU
YOUR DOG IS
WELCOMED HERE!

NALU WELCOMES YOU AND YOUR FURRY BABY

At Nalu, comfort is shaped around ease, and that extends to the dog travelling with you.

In designated dog-friendly room categories, your dog's stay includes carefully considered in-room comforts, including a pet bed, water bowl, feeder, and pet mat for use throughout your stay.

Everything is designed to help both of you settle in quietly, comfortably, and with ease from the moment you arrive.

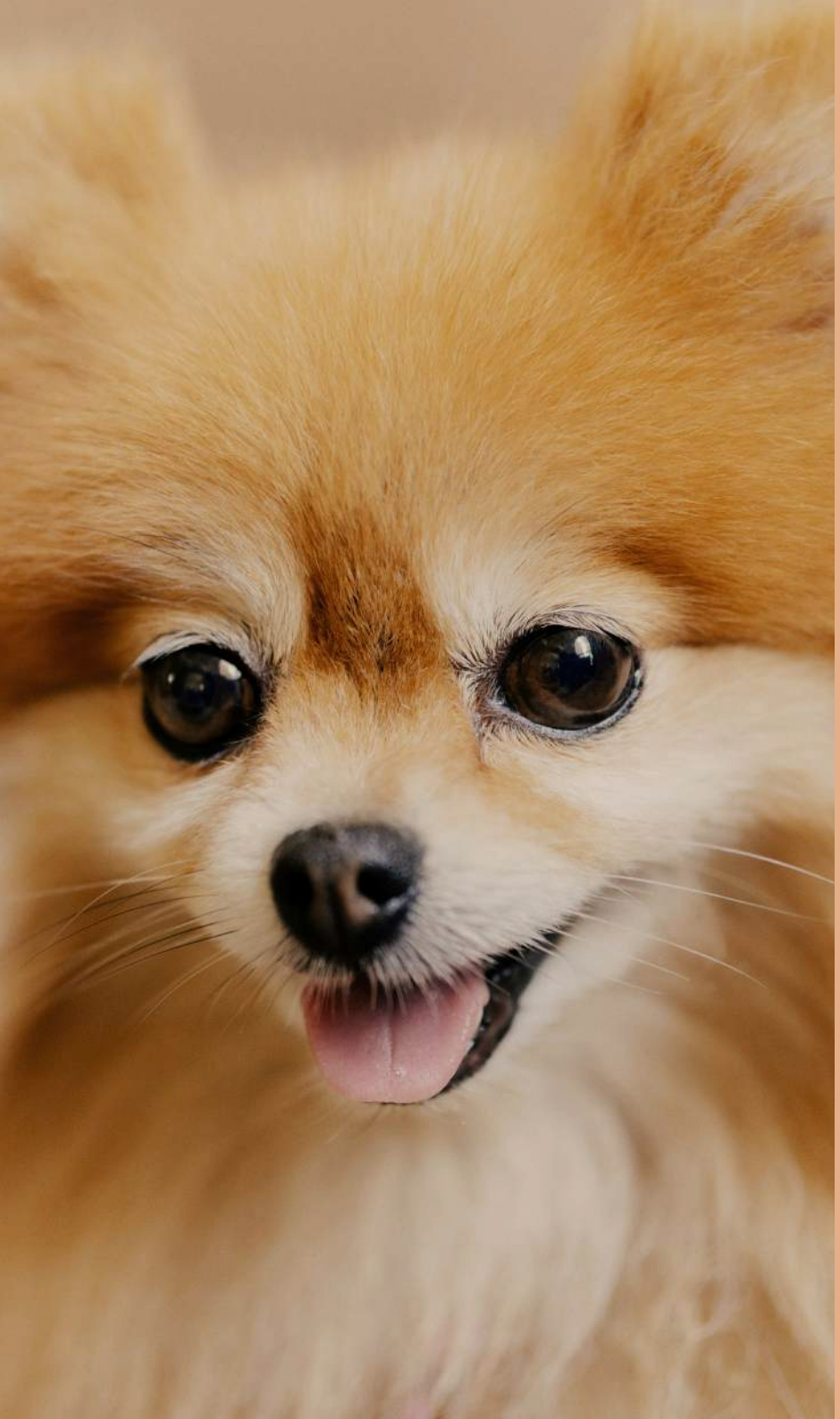
Should you require anything further during your stay, our team is always nearby.

WE ARE HERE TO HELP

Should you require pet essentials, feeding guidance, grooming contacts, or help locating suitable products and services nearby, reception will be pleased to assist.

If your dog has specific dietary or practical needs during your stay, please let us know.

We will do our best to arrange what is needed, simply and discreetly.



SUPPORT, SHOULD YOU NEED IT

If veterinary assistance is required during your stay, please contact reception immediately.

Our team will guide you to the appropriate local support and assist with any practical arrangements required.

Peace of mind matters here too.

DOGS' POLICY

- At Nalu, we want every stay to feel comfortable, respectful, and easy for all guests. The following policy hereunder applies to all dogs staying at the hotel:
- The definition of pets applies only to dogs. No other animals are permitted within the property.
- Accommodation is allowed only for small size dogs up to 6kg / 13.2 lbs.
- Dogs exceeding the weight limit and pets other than dogs are not allowed.
- The guest agrees to pay the disinfection cleaning fee of €45.00 per room per night if it is not yet part of the room rate or room promotions.
- Only pets belonging to the registered guest are allowed in the property.
- Dogs must be declared by the guest prior to check-in / registration.
- All pet vaccinations especially anti-rabies must be current and valid. Vaccination certificate must be available upon check-in. All dogs must be clean, well-groomed, and completely free of fleas and ticks. Pets should not be in heat or menstrual period during time of check-in. Pets should not have been sick in the last 72 hours.
- Pursuant to city government ordinance on Animal Welfare, all dogs must wear a collar, and ID tag and must always be accompanied by the pet owners in public places. Local legislation requirements on pets should always be followed.
- The dog must always be on a controllable leash when not inside the room and cannot be left unsupervised. Pet sitters can be arranged through our Concierge.
- The guest accepts full responsibility for all liability, claims, losses, costs and expenses (including reasonable attorney fees) for personal injury or property damage that may result from the pet(s). The guest agrees to make any reimbursement for such damages on demand.
- The Hotel Management reserves the right to change these terms and conditions at any time without prior notice.
- A guest's room will be serviced at a convenient time upon his/her direct request to the Housekeeping Department. The guest is required to remove their pet from the room during any housekeeping service. The guest may call the Housekeeping Department directly to arrange a convenient time to service the room. If no Housekeeping service is required, the guest may activate the privacy sign. If the dog stays in the room during cleaning, the presence of the guest is mandatory.
- In case the dog is left to move freely inside the room, the "Do Not Disturb" sign should be displayed outside the room and the room will not be cleaned and serviced, since no employee will enter the room. In the case the "Do Not Disturb" sign is not displayed, the hotel will not be held responsible if the dog escapes.
- Dogs should always be restrained (on a leash or in a carrier) within the public areas.
- Pets are strictly prohibited in the following common and recreational areas within the hotel, such as the Nalu Meeting Room, Swim Up Rooms , any guest room, other than the assigned room, to safeguard persons with allergies. Guests may bring pets within the lobby.
- Guests may only dine with their pets at the Gaia Restaurant's outdoor dining area, and they should be in their crate or carrier.
- In-room amenities package includes a pet bed, water bowl, feeder, and pet carpet for use during the stay. They should be left behind for the next guest. Failure to abide by this will result in replacement costs, which will be charged to the guest.
- The guest must clean up after their dog and dispose of any waste in secured disposable bags. At all times, the guest shall maintain and keep the property in good and sanitary condition. As a sign of respect towards all other guests and staff members, all guests are kindly requested to immediately clean the impurities of their dog to a designated trash bin and always contact the Housekeeping Department.
- Any damage to hotel goods or property caused by the pet will be compensated by each guest in full. Damages which may include, but are not limited to, stained bedding, stained carpet, stained linen, scratches on the furniture, scratches on the floor, infestation, extra cleaning that may be required and lost revenue charges whilst the room is out of service due to cleaning and repairs. A guest's room is subject to damage inspection at any time and upon checkout.
- Pet owners will be required to promptly address any complaints made by fellow guests regarding noise or any other such disturbance that may be caused by dogs. Any pet which becomes overly disruptive or in any way aggressive towards other guests or employees must be removed from the property.
- Should the hotel determine, at its sole discretion, that any dog is disruptive and is considered dangerous, the guest must immediately make other arrangements to house their pet outside of the hotel.
- The guest shall strictly comply with the Pet Agreement and other rules and regulations which may be issued by Hotel Management. If the guest is unable to comply with the provisions stated in the Pet Agreement, the Hotel Management reserves the right to terminate the agreement and ask the former to leave the hotel.

IF YOU REQUIRE ANYTHING DURING YOUR STAY, PLEASE CONTACT RECEPTION.

We are here to help.

NALU LATCHI CYPRUS

info@nalulatchi.leonardohotelscyprus.com
reservations@nalulatchi.leonardohotelscyprus.com